

3-day **PLC** Masterclasses Workshop

Le Meridien, Pointe Aux Piments, Mauritius

Intermediate PPM Workshop 13-15 October 2014

Team SYNthesis (Mauritius & Africa) Ltd is pleased to invite you to attend the highly acclaimed **Intermediate PPM Masterclass** on **13-15 October 2014** at **Le Meridien, Pointe Aux Piments, Mauritius**.

A project can be completed on schedule, within budget but still not delivering the intended business outcome. Thus, the Intermediate PPM Masterclass serves to demonstrate through **practical applications** the most important success differentiator in Programme /Project and Strategic Initiative Management. Highly-driven by PMIS, the critical scenarios, including aspects of the 10 knowledge areas, technical performance and project accounting datapoints, are emphasized to address the **missing links** in many projects. Without these key elements, the project managers may not be guided properly in driving the projects to a successful conclusion. Moreover, you would benefit from the practical case studies where you may apply the lessons learned in your real-life projects, hence **enriching your PPM expertise** and ensuring your organization receives the **best-in-class solutions**. **Project leadership is a potent combination of strategy and character. But if you must be without one, be without strategy, as culture eats strategy for breakfast everyday!**

The bottom line is that Integrated PPM provides **insight rather than hindsight** on both project and **stakeholder levels**. It allows for the avoidance of **crisis management** by supporting **forward thinking communications** between stakeholders and by supplying accurate, timely, and consistent data points at multiple levels for every stakeholder. At the end of the course, the participants should be able to master the following aspects:

- Planning
- Executing
- Monitoring & Controlling.

Target Audience:

This course aims at empowering Project Managers with 0-3 years experience, Senior Engineers and Business Users/Leaders, Managers who sponsors or drive the outcome of initiatives and responsible for benefits realizations. This is the **eleventh** of 12-part PLC Masterclass to develop high performance teams that can drive initiatives to successful completion and obtain the desired organization outcome. **Certified PMs will find the missing links in their PPM practices and relish its inherent challenges. The course is very demanding, inevitably it will force the participants out of their comfort zone in order to climb the next S-curve.** All participants should have a laptop (with **WiFi Connections**) in order to take part in the exercises and read the course notes provided in PDF format.

Advanced PPM Workshop 10-12 November 2014

Team SYNthesis (Mauritius & Africa) Ltd is pleased to invite you to attend an intensive **Advanced PPM Masterclass** on **10-12 November 2014** at **Le Meridien, Pointe Aux Piments, Mauritius**.

Advanced PPM introduces additional insight and visibility to extend the standard PPM best practices in a complex project/program setting. It is important to recognize that there are multiple potential outcomes for any given program which consists of **multiple inter-related projects**. These outcomes can result in a wide range of financial value delivered to the business. A single, miscalculated NPV falls short when companies need to make **decisions**, because it does not properly reflect the assumptions that drive risk and uncertainty. **Don't wait to be compelled to do great work, Richie Norton.**

Advanced PPM techniques can much better predict value because the factors that influence the results are determined. When value drivers are understood, then only can decision analytics be leveraged on mathematical techniques to predict value (based on an influence diagram or value map). Advanced PPM best practices provide a **systematic approach** that identifies potential scenarios and analyzes a variety of potential outcomes based on a **methodology that asks the right questions**. **I have known a thousand scamps but I never met one who considered himself so. Self-knowledge is not so common, Ouida**

Advanced PPM techniques also allow people from different disciplines to **collaborate** and bring their different perspectives together to deliver the **project value**. **The Masterclass focuses on program implementation with the risks and uncertainties driving the decision making using a PMIS tool.** As wrong program decisions are more fatal than wrong project decisions, failure is never an option when comes to making an **optimal portfolio decisions**. **Once you make a decision, the universe conspires to make it happen, Ralph Waldo Emerson.**

Target Audience:

This course aims at empowering Programme/Project Managers with more than 3 years experience, Programme/Project Director & Programme/Project Sponsors who drive the outcome of initiatives and responsible for benefits realizations. This is the **twelfth & final** 12-part PLC Masterclass to develop high performance teams that can drive initiatives to successful completion and obtain the desired organization outcome. **Certified PMs will find the missing links in their PPM practices and relish its inherent challenges. The course is very demanding, inevitably it will force the participants out of their comfort zone in order to climb the next S-curve.** All participants should have a laptop (with **WiFi Connections**) in order to take part in the exercises and read the course notes provided in PDF format.

About the Chief Instructor:



Mr. Tan Chee Peng is the founder and CEO of **Team SYNthesis (TS)** and **Business Technovise International (BTI)**, a strategic services firm specializing in Business / IT Strategy, **Programme & Project Management (PPM, PMO & IQA Advisory)** of large implementations and business process integration projects.

Prior to BTI, Mr. Tan was the managing partner, **Andersen Worldwide** managing the consulting practice in Mauritius, Madagascar, Kenya, Malawi, Tanzania and Uganda. Mr. Tan, an **ASEAN scholar** and a **First Class Degree** holder from Imperial College, UK, has more than **29 years of consulting experience** in financial services industry, helping MNC clients in Business-IT Strategy Formulation & Implementation, Business Process Reengineering, Programme and Change Management, Performance Management and, e-Commerce strategy and Implementation. He was previously the Vice President, Technology of **Citibank N.A.**, Singapore.

Mr. Tan was conferred the **CITPM Senior**, the Singapore National IT Project Management Certification on 26 November 1998. Based on his professional work in Singapore, Mauritius and Africa, he was independently nominated and admitted to the **International Who's Who of Professionals for 1999**. Mr. Tan also sits on the **Board of Assessor** for the Singapore National IT Skills Certification Programme – IT Project Management since its inception.

He is also a **Fellow Member** of the Singapore Computer Society and has been listed on the **SCS Roll of Honour** in recognition and appreciation of his valuable support and contribution to the Society. Mr. Tan has given Project/Programme Management Conferences, workshops and training sessions to more than **4,500 PMs** worldwide and has successfully completed assignments in more than **60 countries**. Mr. Tan is also a Mauritius SAPES recipient & invited member, **Honorary 300** of the Singapore National Infocomm Registry for ICT Professionals 2011-2013. Mr Tan anchors the national Leadership certification programme in **Malaysia, Singapore & Mauritius**.

TeamSYNthesis

www.teamsynthesis.co

... Another Value-add Talent Management Initiative

(230) 454 6730/230) 468 0048

PLCSecretariat@teamsynthesis.com

(230) 454 6730

Agenda

Intermediate PPM Workshop 13-15 October 2014

Advanced PPM Workshop 10-12 November 2014

DAY ONE - Monday 13 October 2014 (08:30 –19:00)

08:30-12:30

Intermediate PPM – The Iron Triangle Game

- What is Intermediate PPM?
- Recap of 10 Knowledge Areas
- Recap of **Project** Best Practices
 - Case Study Project 1 (CS1)
 - Extensive PMIS Usage
 - Scenario Analysis
 - Project Decision & Case Study Outcome

13:00-15:00

- **PPM Leadership Session**
- Case Study Project 1 (CS2)
- PPM Group Review

15:00-19:00

- **PPM Planning Review**
- Case Study Project 1 (CS3)
- 1st IGS Leadership Speaker
- PPM Group Review

DAY TWO - Tuesday 14 October 2014 (08:30 –19:00)

08:30-12:30

- **PPM Review & Discussion**
 - Case Study Project 1 (CS4) Presentation
 - Effectiveness of PMIS Usage
 - Scenario Analysis Effectiveness
 - Project Decision & Case Study Outcome
 - Case Study Project 2 (CS5)

13:00-15:00

- **PPM Leadership Session**
- Case Study Project 2 (CS6)
- PPM Group Review

15:00-19:00

- **PPM Planning Review**
- Case Study Project 2 (CS7)
- 2nd IGS Leadership Speaker
- PPM 1-1 Review

DAY THREE - Wednesday 15 October 2014 (08:30 –19:00)

08:30-12:30

- **PPM Review & Discussion**
 - Case Study Project 2 (CS8) Presentation
 - Effectiveness of PMIS Usage
 - Scenario Analysis Effectiveness
 - Project Decision & Case Study Outcome

13:00-19:00

- **PPM Leadership Session**
- **Intermediate PPM – The Takeaway Success Stories**
- 3rd IGS Leadership Speaker
- **Certificate of Attendance Presentation & Closing**

DAY ONE - Monday 10 November 2014 (08:30 –19:00)

08:30-12:30

Advanced PPM – The Strategic Risk Management Enigma

- What is Advanced PPM?
- Recap of 10 Knowledge Areas
- Recap of **Program** Best Practices
 - Case Study Program 1 (CS1)
 - Extensive PMIS Usage
 - Scenario Analysis
 - Program Decision & Case Study Outcome

13:00-15:00

- **PPM Leadership Session**
- Case Study Program 1 (CS2)
- PPM Group Review

15:00-19:00

- **PPM Planning Review**
- Case Study Program 1 (CS3)
- 1st IGS Leadership Speaker
- PPM Group Review

DAY TWO - Tuesday 11 November 2014 (08:30 –19:00)

08:30-12:30

- **PPM Review & Discussion**
 - Case Study Program 1 (CS4) Presentation
 - Effectiveness of PMIS Usage
 - Scenario Analysis Effectiveness
 - Program Decision & Case Study Outcome
 - Case Study Program 1 (CS5)

13:00-15:00

- **PPM Leadership Session**
- Case Study Program 1 (CS6)
- PPM Group Review

15:00-19:00

- **PPM Planning Review**
- Case Study Program 1 (CS7)
- 2nd IGS Leadership Speaker
- PPM 1-1 Review

DAY THREE - Wednesday 12 November 2014 (08:30 –19:00)

08:30-12:30

- **PPM Review & Discussion**
 - Case Study Program 1 (CS8) Presentation
 - Effectiveness of PMIS Usage
 - Scenario Analysis Effectiveness
 - Program Decision & Case Study Outcome

13:00-19:00

- **PPM Leadership Session**
- **Advanced PPM – The Takeaway Success Stories**
- 3rd IGS Leadership Speaker
- **Certificate of Attendance Presentation & Closing**



3-day **PLC** Masterclass Series Deepening Practice Level, Mastering

What Our Past **PLC** Masterclass Leaders Have To Say...



The 3-day PLC Masterclass has helped me to critically assess my roles in my organization. Being very focused, I had always thought that I was doing my job with the best approach. But, after the PLC Masterclass, I am equipped with new practical techniques which would enable me to do my job even better, for my benefit, my staff and my company.

As a leader, over and above skill and competence, humility is very important to make the difference, have the winning edge and makes it happen...

Francois CHONG TSANG FEE AH QUNE, Manager Maintenance Planning, Air Mauritius Ltd



Being at the level of management, all the scopes are of great interest to me. On a personal point of view I also find that all the scopes are important for any deliverables in any field of activity. Overall, I am satisfied with this 3-day PLC Masterclass Workshop. The class was really interesting and all the modules are directly applicable to the different functions for the deliverables in our company. On the whole, I must say that the approach with all the details were very good for the understanding of the course...

Ludy RAMALINGUM, Managing Director, DCL



The PLC Masterclass has driven me back into the inspired mood of the 5-day PLC. This Masterclass, however, is more in-depth and covers each knowledge area comprehensively. The Masterclass has given me more useful tools which I can, not only use in my work, but also in my day-to-day life. Overall, I am very satisfied and will certainly encourage my colleagues & friends to attend the future Masterclass series...

Beenou MUNGRA-RAMPARGASS, Human Resource Manager Livestock Feed Ltd



The PLC Masterclass has completely taken me out of my comfort zone. Now that I have acquired a lot of practical techniques, I will certainly put them into practice as from tomorrow. The Masterclass made me realize that I have not reached the summit yet. I will definitely set another dream for my students tomorrow. The Masterclass journey has come to a quick end but created 2 major changes in me (both personal & professional). I would also testify that the Masterclass is tougher than my PhD ...

Mahend GUNGAPERSAD, Rector, Rabindranath Tagore Secondary School



I have recently been posted in the Quality Department in my company. I was unaware of the terms used. Now after the Masterclass, I am well equipped to do the Quality Assurance & I am well versed with the 'Quality terms'. The concepts/ideas presented will be very helpful to me to apply in my new job. Overall, I am satisfied with this 3-day PLC Masterclass Workshop...

Mirella MALHERBE, Assistant Administrative Officer, Financial Services Commission



The 3-day PLC Masterclass was very insightful. I have learnt many techniques & terminologies which will allow me to compartmentalize the steps and activities in my project procurement plan. What I acquired in the Masterclass will be very useful in building up my knowledge and helping me in putting theory into practice. Besides, it is always a pleasure to attend the PLC Masterclasses...

Eric Taily, Project and Engineering Manager DRBC Milling Co Ltd, Alteo Group



Very good knowledge was imparted to us, with more details, techniques & templates to enable one to perform better in his daily work. I will certainly use these techniques to achieve better targets for my company. Overall, I am satisfied with this 3-day PLC Masterclass Workshop...

Yasdeo RAWOTEEA, Head of HR Management, Cum Head of Electronic Banking, MPCB



After the 5-day PLC course, I thought I had gone through everything. But, life is a learning process. The 3-day PLC Masterclass was a good refresher course on each knowledge area topped up with real-life experience. I acquired new skills which I will put into practice as from tomorrow ...

Ken Arian, Manager Business Projects Harel Mallac Technologies Ltd



The 3-day PLC Masterclass was very interesting and I learnt new techniques which will help in practice. Communication plays a vital role in my job & it is good to know how to handle it. In the PLC Masterclass, I learnt how to conduct presentations the right way. It will certainly be very helpful for me...

Amit JUGGURNATH, IT Manager Central Water Authority



I have learnt a lot in this Masterclass. I will have to apply everything that I have learnt in my day-to-day work & make things better. I will certainly recommend my colleagues/friends to attend the Masterclass in the future...

Hassen Emrith, Head of Operation, Vector International Ltd



Apart from being an invaluable knowledge enriching experience, the Masterclass on Risk Management has broadened my views and has enhanced my way of doing things. Managing risk is a daily activity for all of us. In general, we all have a general idea of risk management and mitigation but this 3-day Masterclass brings out this practical and real aspects, especially in the context of running a business. Investors are always worried about multiplying their wealth, directors about their paychecks, creditors about payment on time and so many constraints exist in real life. However, this Masterclass shows us how to identify, address and mitigate risks such that no issue is left unresolved thereby, satisfying all stakeholders. Masterclass is definitely the enlightenment! **Ashwini Salabee**



The 3-day PLC Masterclass has exceeded my expectations, not only professionally but also personally. I regret it's already over. What I learnt will complement my professional life with the additional knowledge of tools, techniques and technical terminologies. The Masterclass certainly value-add in terms of planning for **my future professional career ...**

Jeannique Marie Noelle Ithier, Procurement Manager Livestock Feed Ltd



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3-day **PLC** Masterclass Series Deepening Practice Level, Mastering

What Our Past **PLC** Masterclass Leaders Have To Say...



I would like to say that the 5-day PLC has brought many success in my department. This 3-day PLC Masterclass is more detailed. I learnt many things which I will certainly put into practice...

Ronny PAZOT
Infrastructure & Production Manager
MCB Ltd



Attending the 3-day PLC Masterclass was a significant achievement for me, especially in learning the different aspects of Integration management. The Masterclass also taught me how to stay focus in what we do and that there is no barriers to success if you have a vision and the right plan and approach to achieve it ...

Mantasha RAMPARSAD
Client Service Manager
Deutsche Bank Mauritius Ltd

2014 PLC MASTERCLASS PROGRAMME

Please also register me for the following **PLC** Masterclass series:

S/N	Name	Date	Status=Open
11	Integrated PPM Workshop- Intermediate (Current)	13-15 October 2014	<input type="checkbox"/>
12	Integrated PPM Workshop- Advanced (Current)	10-12 November 2014	<input type="checkbox"/>
1	Integration Management	27-29 January 2014	CLOSED
2	Scope Management	17-19 February 2014	CLOSED
3	Time Management	24-26 March 2014	CLOSED
4	Cost Management	12-14 May 2014	CLOSED
5	Quality Management	28-30 May 2014	CLOSED
6	Human Resources Management	9-11 June 2014	CLOSED
7	Communications Management	23-25 June 2014	CLOSED
8	Risk Management	21-23 July 2014	CLOSED
9	Procurement Management	1-3 September 2014	CLOSED
10	Stakeholder Management	15-17 September 2014	CLOSED

3-day

PLC

Registration Form

Masterclasses on Intermediate PPM & Advanced PPM

13-15 October 2014-Intermediate PPM Workshop

10-12 November 2014 - Advanced PPM Workshop

1. PERSONAL DETAILS

Mrs Miss Ms Mr _____ Title (Dr, Prof, etc) _____
First Name (s) _____ Surname _____
Billing Address _____ Country _____
_____ Company _____
_____ Mobile _____
Tel. (Incl. area code & extension) _____ Fax _____
Email _____ Personal Email _____
Meal Preferences: Veg Non-veg _____ Signature _____ Date _____

2. PROFESSIONAL BACKGROUND

Qualifications _____ Years of Experience _____
Years of Project Management Experience _____ Years as Officially-designated PM Roles _____
Professional Project Management Certification (e.g. PMI, CIIPM, PLC, AAPM, Prince2, etc) _____ Additional Information _____

3. REGISTRATION METHOD

Email: PLCSecretariat@teamsynthesis.com
Phone: (230) 465 0048/ (230) 454 6730
Fax: (230) 465 0048/ (230) 454 6730

Post: Team SYNthesis (Mauritius & Africa) Ltd
2F Buswell House,
1D Buswell Avenue
Quatre Bornes
Mauritius

4. MODE OF PAYMENT

(Local Delegates - Rs. 33,000 PER MASTERCLASS)

Number of participants _____
O Please find enclosed a cheque for Rs. _____
O Please invoice my institution and payment will be made prior to the start of the Course.

Cheque should be drawn to the order of **Team SYNthesis (Mauritius & Africa) Ltd**

(Overseas Delegates - USD 2,000)

Number of participants: _____
The only method of payment acceptable is via Telegraphic Transfer to the bank account of the Team SYNthesis (Mauritius & Africa) Ltd. Payment must be received 10 days before the start of the course.

Swift Code: STCBMUMU
Account Name: Team SYNthesis (Mauritius & Africa) Ltd
Bank Account No: 610 301 0003 7432
Bank Name: State Bank of Mauritius
Bank Address: State Bank Tower
1 Queen Elizabeth II Avenue
Port Louis
Mauritius

MQA APPROVED

5. INFORMATION & DISCLAIMER

PAYMENT POLICY

Payment is due in full at the time of registration. Full payment is mandatory for event attendance.

CANCELLATIONS & SUBSTITUTIONS

Once registration form is received by Team SYNthesis and invoice issued to participants, payment is expected. You may substitute participants at least 5 working days prior to the beginning of the Course. Cancellations will be refunded only if made in writing at least 10 days prior to the beginning of the Course. In lieu of the preceding cancellations, participants can be transferred to the next session but such transfer is allowed ONCE only regardless of the period of notice. No refund is given for any late cancellations or for participants who do not show up for the course (no-show or partial show). The Organizers reserve the rights to change the venue at their own discretions.

VENUE & ACCOMODATION

Le Meridien,
Pointe Aux Piments
Mauritius

REGISTRATION DEADLINE

The duly filled Registration form together with payment should reach the Team SYNthesis (Mauritius & Africa) Ltd by **Monday, 6th October 2014 for Intermediate PPM and Monday 3rd November 2014 for Advanced PPM.** (Tel: (230) 454 6730 / (230) 465 0048)

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